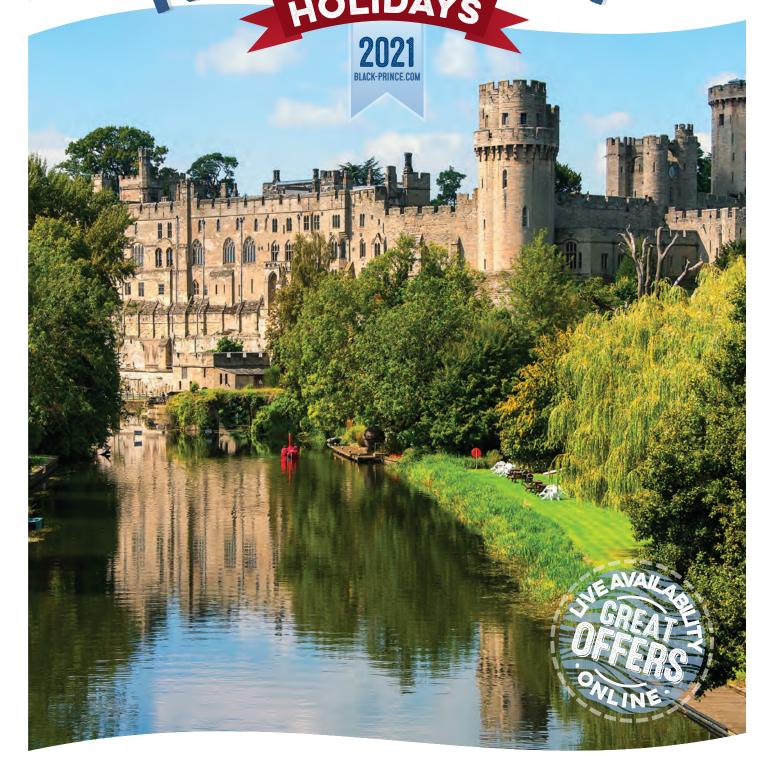


Explore Britain's waterways with Black Drinee

EXPLOYEDAYS

2021

BLACK-PRINCE COM





Welcome to Black Prince Holidays, your boating adventure starts here...

2020 was certainly a year of challenges but we were so pleased to welcome so many guests, both known to us and new, on holiday with us when the season finally got started!

And on to 2021, where we are starting the season positively with the continuation of our new ways of working to keep guests and team members safe as well as building on our reputation for offering the best boats in the business.

You can find out more about our safety procedures online at black-prince.com/coronavirus-new-procedures.

To provide you with peace of mind we have also created our own Coronavirus Book with Confidence Guarantee, plus we have updated our Cancellation Protection Scheme to include COVID-19.

You can find out more about these on pages 48 and 49.

We look forward to welcoming you onboard a Black Prince narrowboat very soon!

Stuart Attridge, Director





## ALL YOU NEED TO KNOW



New to Narrowboating
Getting Started
Life Onboard

6
7
8

#### STARTING FROM...

Cheshire: Acton Bridge 10 Worcestershire: Stoke Prior 14 Staffordshire: Stoke-on-Trent (Peak District) 18 Warwickshire: Napton 22 Oxfordshire: Lower Heyford 26 Cambridgeshire: Ely 30 Wiltshire: Bradford-on-Avon 32 North Wales: Chirk 34 Scotland: Falkirk 38

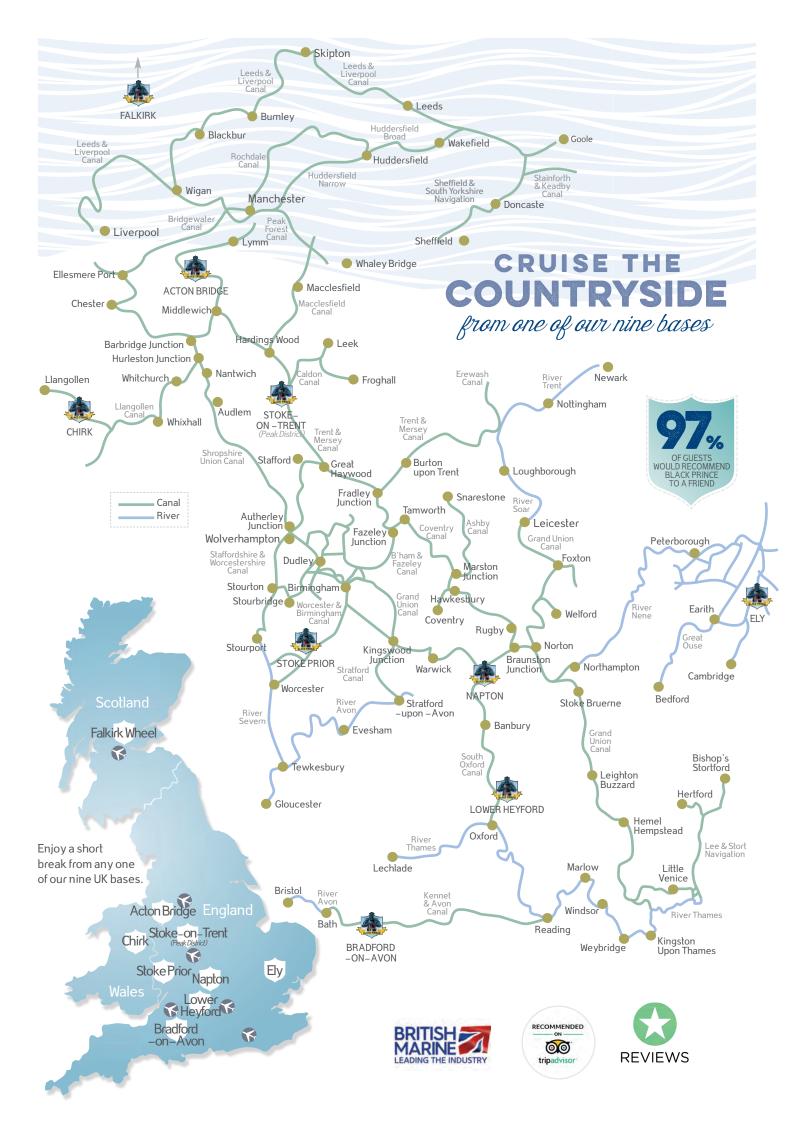
#### **CHOOSE A BOAT**

On Board the Fleet 40
The Duchess (sleeps 2–10) 42
The Princess (sleeps 2–6) 44
The Shakespeare (sleeps 4–6) 45
The Lautrec (sleeps 4–5) 45

#### **BOOK WITH EASE**

Your Questions Answered 46
Boat Availability 47
Coronavirus Book with
Confidence Guarantee 48
Cancellation Protection Scheme 49





# Planning your Black Prince AROVENTURE ADVENTURE





CHOOSE A

Choose where you'd like to begin your cruise from one of our nine UK locations.

You can enjoy a long or short break variety of routes and from any of our nine bases, please check our departure days on page 47.

Each base offers a we show selected routes on the base pages. However, most journeys are flexible, meaning you can travel at your own pace.

Select the type of boat you'd like to travel on there are various configurations to suit your party. Individual boat specifications begin on page 42. Live availability can be viewed online and you can book online or call us to talk to one of our experienced team, we can then reserve a boat for you. Prices are enclosed and start from as little as £150\*pp. \*Based on 4 people

for a short break in March.

# Try a SHORT BREAK

Short breaks are available from each of our nine UK bases, ideal if you've never taken a canal holiday before, or you simply like the idea of a relaxing weekend on the water.



You can enjoy a narrowboat holiday without having any previous boating experience. On your arrival at the canal-side base, our expert team will go through everything you need to know, from operating the boat to recommendations on your route. Our handovers are industry accredited and for peace of mind there's round-the-clock assistance should you need help.

> There's lots more information on our website, including virtual tours of our boats and videos. Simply go to www.black-prince.com.





# WHY NOT TRY A SHORT BREAK?

A short break makes a great introduction to narrowboating! You can enjoy a three or four night holiday from each of our nine canal—side bases and all the routes are flexible, meaning you can cruise at your own pace.

Check out each of the nine bases in this brochure and find more information online at www.black-prince.com/bases. The route maps show the cruises you can enjoy in each area. We've included additional details to give you an idea of how long each leg of the journey will take, how many locks there are and an average day's cruising time.

Occasionally, due to weather influences on the rivers and canals, we may advise you to take an alternative route, but there's always plenty to see and do no matter which direction you take!

If you are looking for an easy short break then there are selected routes which have no locks or a small number of locks to navigate.

**Acton Bridge to Manchester** | Travel lock-free on the Bridgewater Canal to Manchester.

**Chirk to Llangollen** | Cruise along the Llangollen for an easy two / three day trip.

**Bradford—on—Avon to Bath** | Enjoy a leisurely cruise to Bath with just one lock to navigate en route.

**Falkirk** If you're looking for an easy route then you should also consider our Scottish base at Falkirk. All the locks and swing bridges in Scotland are manned by Scottish Canals staff, so the hard work is done for you!





#### **EXPLAINING OUR MAPS...**

106 • 8 • 6

Each route shows the total number of miles, locks and suggested hours per day travelling for the complete holiday.

Each section of the map shows a set of 3 figures denoting the number of miles, locks and time for each leg of the route.



EXPA













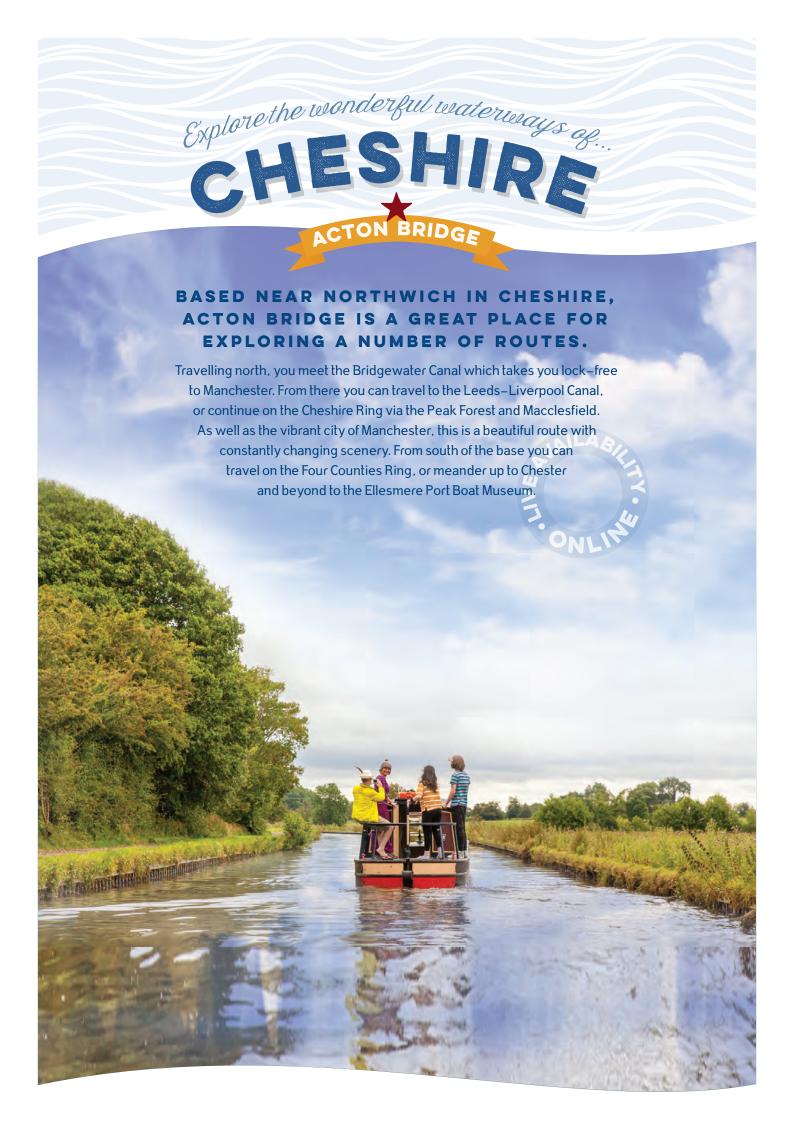


















86 • 6 • 5

miles • locks •hrs/day

EASY ROUTE

# WIGAN & RETURN

A very pleasant and easy run with many miles of lock–free cruising. Leaving the base you travel on the first British canal built by the Duke of Bridgewater to transport coal to Manchester. On this you can see the mine entrances, together with the Barton Swing Bridge over the Manchester Ship Canal, where the canal is swung to let large ships through. At Wigan, the Pier Museum and Trencherfield Mill Steam Engine (the world's largest), are well worth a visit.

A Museum of Science and Industry | The Lowry | Old Trafford B Barton Swing Aqueduct C Worsley

D Wigan Pier and Museum E Trencherfield Mill Steam Engine





84 • 44 •

miles • locks •hrs/day

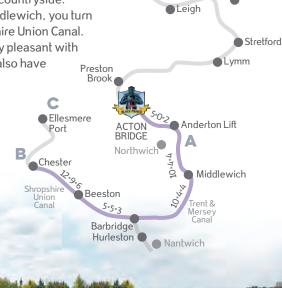
## CHESTER & RETURN

A slightly more active route, but still easily manageable at about five hours per day, this trip includes varying canals and countryside.

Travelling southwards past the old salt mines to Middlewich, you turn onto the Middlewich arm to join up with the Shropshire Union Canal.

The trip to the Medieval city of Chester is particularly pleasant with the canal built next to the old city walls. You should also have time to visit the boat museum at Ellesmere Port.

A Salt Mines B Chester | Zoo and Gardens |
'The Rows' Shopping Area | Roman Ruins
C Boat Museum



Wigan

**MANCHESTER** 







locks •hrs/day

# E CHESHIRE RING

An active route of around eight hours per day, the Cheshire Ring is one of contrasts. Travelling northwards over the Bridgewater Canal and lock–free to Manchester, where the city's canals are currently being improved. After this, into the Peak District on the Macclesfield Canal, with its pretty stone villages.

\*\*Instruction of Stoke on Trent\*\* you meet the Trent\*\*

\*\*Preston\*\*

10-0-4

Just north of Stoke on Trent, you meet the Trent & Mersey Canal travelling through the many locks to Middlewich and its history of salt, then home.

A Museum of Science and Industry | The Lowry |
Old Trafford B Barton Swing Aqueduct
C Little Moreton Hall D Mow Cop E Harecastle Tunnel



**MANCHESTER** 

Dukinfield



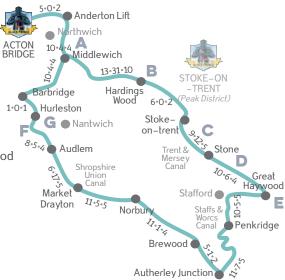
141 • 102 • 5

miles • locks •hrs/day

# FOUR COUNTIES RING

A relaxing fortnight, travelling southwards to Stoke on Trent via Middlewich. Passing through the red-watered Harecastle Tunnel (the result of local iron workings) and continuing past the Wedgwood factory to Stone and Great Haywood, joining the Staffordshire & Worcestershire Canal. Just north of Wolverhampton, you meet the Shropshire Union Canal with its extravagant cuttings and embankments, carrying you up to Barbridge and the Middlewich arm. If time permits, a diversion along the Caldon Canal is well worthwhile.

A Salt Mines B Harecastle Tunnel C Wedgwood
D Stone E Shugborough Hall
F Churches Mansion G Nantwich







#### SITUATED IN A LOVELY SPOT, STOKE PRIOR IN WORCESTERSHIRE IS A BASE THAT OFFERS PLENTY OF OPTIONS.

Enjoy a relaxing short break to Worcester and take in the Droitwich Ring, or choose from a variety of routes along the Stourport Ring, the Avon Ring and the Warwickshire Ring, where you can visit Birmingham and Stratford–Upon–Avon.

For those that enjoy a challenge, the Tardebigge locks are nearby – the longest flight of locks in the UK, totalling 35!









locks •hrs/day

#### ESTOURPORT RING

Leaving Stoke Prior, you encounter the UK's longest flight of locks at Tardebigge, after which there is lock—free cruising to Gas Street Basin and the International Convention Centre, via the very pleasant Birmingham University, Botanical Gardens and Cadbury World. Cutting through Netherton Tunnel to Merry Hill and the Staffordshire & Worcestershire Canal, you encounter some beautiful countryside leading to the River Severn at Stourport. At Worcester you leave the Severn, and climb gently back to Stoke Prior through open countryside.

A Tardebigge Flight B Cadbury World C Gas Street Basin | International Convention Centre | Library of Birmingham | Bullring Shopping Centre | Symphony Hall | Mailbox | Sea Life Centre D Black Country Museum | Dudley Zoo & Castle E Netherton Tunnel F Merry Hill Shopping Centre G Kinver Edge H Severn Valley Railway Worcester City Cathedral | Cricket Ground Racecourse | Royal Worcester China | Commandery





76 • 82 • 7

#### STOURTON & RETURN

This is the most leisurely route from Stoke Prior travelling south to Worcester, turning upstream onto the River Severn, past Worcester Cathedral and cruising along the picturesque river for the next 13 miles. There are three manned river locks on the journey to Stourport on Severn, before changing to the Staffordshire & Worcester Canal. On the way to Stourton the Cookley and Kinver areas must be one of the most beautiful lengths of canal in the country – turn at Stourton and return on the same route to Stoke Prior.

A Worcester City | Cathedral | Cricket Ground |
Racecourse | Royal Worcester China | Commandery

B Stourport C Severn Valley Railway

■ Kinver | Kinver Edge and the Rock Houses







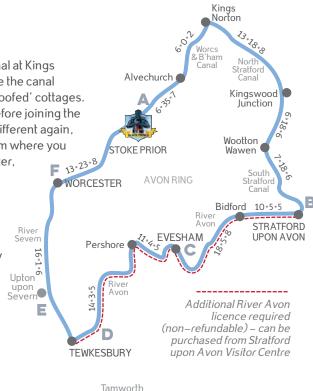


miles • locks •hrs/day

#### **AVON RING**

Up the Tardebigge flight to the North Stratford Canal at Kings Norton, and onto the South Stratford Canal, where the canal character changes with split bridges and 'barrel roofed' cottages. At Stratford you can moor opposite the theatre before joining the River Avon (Avon licence required). The Avon, different again, meanders down to Tewkesbury, through Evesham where you join the River Severn for a short trip up to Worcester, before returning home. An easy two week trip.

A Tardebigge Flight B Stratford upon Avon |
Shakespeare Theatre | Butterfly Safari | Museum |
Ann Hathaway's Cottage | Mary Arden's House
(canalside) C Evesham Almonry D Tewkesbury
Abbey E Upton upon Severn F Worcester City |
Cathedral | Cricket Ground Racecourse |
Royal Worcester China | Commandery









# SITUATED ON THE RE-DEVELOPED NATIONAL GARDEN FESTIVAL SITE IN STAFFORDSHIRE, THIS IS ONE OF THE MOST POPULAR BLACK PRINCE STARTING POINTS.

On site, there is an exciting Water World, dry ski-slope, multi-screen cinema, ten pin bowling and shopping centre – and that's before you get on the water! The variety of routes is wide with the Cheshire Ring and Four Counties being favourites. You travel through some of the waterways' most beautiful scenery, along with the pure contrast of the Potteries, Royal Doulton, Cheddleton Mill and Wedgwood industries. For the more energetic there's Alton Towers near the end of the Caldon Canal.









miles • locks •hrs/day

#### E CHESHIRE RING

A more active route; you travel northwards through the Harecastle Tunnel and join the Macclesfield Canal via a fly-over. This is a lovely canal through Congleton, Macclesfield and Marple to Manchester. The canal here is currently being improved, but has some way to go. A lock-free section of the Bridgewater Canal (where it all started) follows until Middlewich, passing the Anderton Lift. A section with plenty

A Harecastle Tunnel B Mow Cop

C Little Moreton Hall D Museum of Science and Industry

E Biddulph Grange Garden





111 • 94 • 9

miles • locks •hrs/day

#### FOUR COUNTIES RING

Another more active route, you travel southwards from the marina past the Wedgwood factory and through the canal town of Stone to Great Haywood, where you meet the Staffordshire & Worcestershire Canal. Travelling westwards, you join the Shropshire Union Canal at Autherley. The 'Shroppie' with its impressive architecture, banks and cuttings, carries you northwards to the Middlewich Arm.

At Middlewich you rejoin the Trent & Mersey Canal which carries you back to Stoke through a number of locks and the Harecastle Tunnel.

A Wedgwood B Stone Market Town C Shugborough Hall
Churches Mansion E Nantwich F Harecastle Tunnel



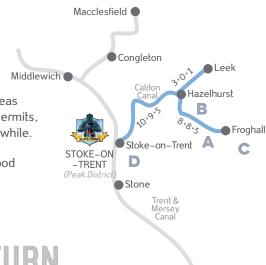




#### **CALDON LEEK CANALS**

An easy week down one of the most beautiful and quiet canals of them all. From the junction near the marina, you progress up the locks to the outskirts of Stoke via factories and parks. Here you encounter progressively more picturesque countryside as you enter the Churnet Valley. The Leek branch contains no locks from the junction, whereas the Froghall branch descends to the River Churnet. If time permits, a trip down the Trent & Mersey Canal to Stone is well worthwhile.

A Churnet Valley B Flint Mill C Alton Towers D Wedgwood



Dukinfield

**MANCHESTER** 

Great Haywood

Marple



26

miles • locks •hrs/day

**EASY ROUTE** 

#### WHALEY BRIDGE & RETURN

An easy week, travelling into the Peak District to the end of the Peak Forest Canal at Whaley Bridge. Travelling north through the Harecastle Tunnel, you join the Macclesfield Canal at Hardings Wood. The Macclesfield Canal skirts the edge of the Peak District through the small towns of Congleton, Macclesfield and Marple, before turning onto the Peak Forest Canal to Whaley Bridge.

A Harecastle Tunnel B Mow Cop

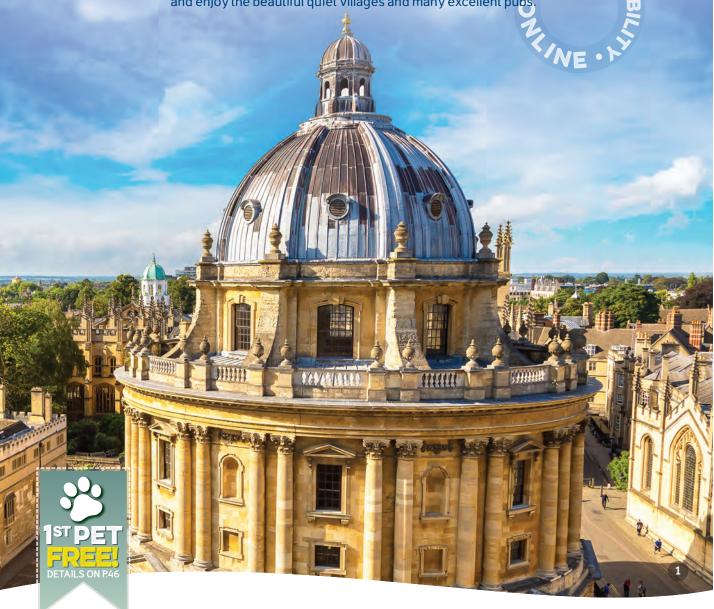
°0°3 CHESHIRE RING Whaley Bridge Macclesfield Canal Middlewich Macclesfield Congleton Leek Hardings Wood Hazelhurst Stokeon-Trent STOKE-ON Froghall -TRENT





IDEALLY SITUATED IN THE HEART
OF THE WARWICKSHIRE COUNTRYSIDE,
OUR BASE AT NAPTON OFFERS A NUMBER OF
INTERESTING ROUTES FOR BEGINNERS TO
THE MOST EXPERIENCED NARROWBOATERS.

The top attraction is the Warwickshire Ring, designed to suit the more energetic boater with its 101 miles of contrasting sights of countryside mixed with city life. Visit the home of Shakespeare at Stratford Upon Avon, the spires of Oxford and historic Coventry, or simply cruise through the picturesque countryside of the East Midlands and enjoy the beautiful quiet villages and many excellent pubs.









 locks • hrs/day

EASY ROUTE

#### SNARESTONE & RETURN

An easy route for the first timer with only a few locks through rural England. Leaving the broad Grand Union Canal at the busy junction of Braunston, turning up the North Oxford Canal into narrow locks near Rugby at Hillmorton, where the Canal & River Trust Architectural Unit is based. At Hawkesbury you encounter the lock with the smallest lift on the system at 6 inches. The lock-free, rural Ashby Canal is very quiet and extremely peaceful, with few boats to disturb you.

A Market Bosworth Battle of Bosworth Battlefield C Coventry Cathedral D Canalside Golf Course









95 100

#### **WARWICKSHIRE RING**

Sometimes known as the Midlands Ring, this is a route of contrasts. Starting on the wide locks of the Grand Union Canal to the Hatton Flight, you continue into Birmingham. Alternatively you can divert at Kingswood via the North Stratford Canal through Kings Norton and onwards into the city. Leaving the city via narrow canals to Fazeley, you return southwards past Coventry. Diversions into Coventry, Stratford Upon Avon, or onto the Ashby Canal should be considered but don't forget to allow extra time for this.

A Warwick Castle 🛢 Stratford-upon-Avon – Shakespeare Theatre | Butterfly Safari | Museum | Ann Hathaway's Cottage | Mary Arden's House Cadbury World D Gas Street Basin | Bullring Shopping Centre | International Convention Centre | National Sea Life Centre | Think Tank | Birmingham Museum & Art Gallery E Drayton Manor Park & Zoo F Coventry Cathedral





Travel to Kingswood junction and turn onto the North Stratford canal joining the Worcester Birmingham canal at Kings Norton visit Cadbury Bournville and Gas Street Basin the heart of Birmingham's canal network. Return via Farmers Bridge and Aston Locks onto the Birmingham and Fazeley canal to Rugby.



102 · 78

miles • locks •hrs/day

#### OXFORD & RETURN

A busier week down the meandering Oxford Canal, which is one of the oldest in the country and follows the contours of the land. The only town on the way is Banbury and there are some lovely villages such as Thrupp, Lower Heyford and Shipton-on-Cherwell, with stone built houses, cosy pubs, ancient churches and village greens.

🛕 Claydon 'Bygones' Museum B Banbury | Castle Quay Shopping Centre | Tooley's Historic Boatyard & Chandlery | Floating Restaurant C Blenheim Palace ■ Thrupp E Oxford | University of Oxford | Bodleian Library | Ashmolean Museum | Botanic Gardens | Covered Markets



miles • locks • hrs/day

#### GRAND UNION SOUTH & RE

A real countryside cruise taking you south through pretty scenery to Stoke Bruerne, a picture postcard village where the main street is the canal; home of the Waterways Museum. Further south over the River Ouse Aqueduct to Leighton Buzzard before retracing your steps.



🛕 Braunston Tunnel 📙 Blisworth Tunnel 🔘 Stoke Bruerne Waterways Museum Leighton Buzzard Market Town



· 60 · 6

locks •hrs/day



#### STOKE BRUERNE & RET

Another pleasant and easy route cruising on the broad Grand Union Canal where the locks are 14 feet wide, allowing you to share the work with another boat. The start of this trip is lock-free until you get to Braunston Junction; a hive of activity. Cruising onwards you encounter more locks and the turning to Northampton before entering the 3,056 yards Blisworth Tunnel which opens out into the canal village of Stoke Bruerne with its Waterways Museum.

🛕 Blisworth Tunnel B Stoke Bruerne Waterways Museum C Weedon Antiques Centre



Fenny Compton

B Banbury

Aynho

D

Thrupp

NORTHAMPTON

Stoke Bruerne

Leighton Buzzard

Wolvercote

OXFORD

°13°6

Lower Heyford

ů

South Oxford Canal



A FANTASTIC STARTING LOCATION,
LOWER HEYFORD IS PERFECT FOR TAKING A
STEP BACK IN TIME AND EXPLORING BEAUTIFUL
HISTORIC SITES IN THE SOUTH OF ENGLAND.

Oxford, the 'City of Dreaming Spires' is only a 7–8 hour cruise from the base making it a perfect short break. And further afield are the historic towns of Windsor, Marlow and Hampton Court, all situated on the River Thames.











76 • 36 • 5

miles • locks •hrs/day

## OXFORD, LECHLADE & RETURN

Heading south on the South Oxford Canal from Lower Heyford, you will cruise through farmland to the pretty village of Thrupp, with a selection of pubs and an award winning tea room nearby. Take in the world famous Blenheim Palace – just a short taxi ride away. Continue cruising south to the moorings close to Isis lock for an easy walk into Oxford – the City of Dreaming Spires. Join the River Thames (alicence will be required and can be purchased from the lock, roughly £80 for one week). Head north on the River Thames passing the outskirts of Wytham Great Wood, onwards through scenic open countryside and under the oldest bridge on the River Thames – an impressive triple–arched 13th Century stone bridge. Continue through beautiful countryside to the pristine village of Kelmscott, meandering on to the market town of Lechlade. Take a stroll around this idyllic Cotswold town with its excellent antique shops, or sample one of the many pubs and cafés before making the return journey.

A Thrupp B Blenheim Palace C Oxford | University of Oxford | Bodleian Library | Ashmolean Museum | Botanic Gardens | Covered Market D Cotswold Wildlife Park | Buscot Park



204 • 84 • 5

miles o locks ohrs/day



Additional River Thames licence

required

#### HAMPTON COURT PALACE & RETURN

From the base at Lower Heyford, cruise through farmland to the pretty village of Thrupp with its nearby pubs. Continue south to the beautiful city of Oxford - the City of Dreaming Spires. Famous for being the home of one of the most prestigious universities in the world, Oxford also has many museums, shops, pubs and restaurants to explore. Leaving Oxford, join the River Thames (a licence will be required and can be purchased from the lock, roughly £80 for one week). Travel through the historic market towns of Abingdon and Wallingford, stopping at riverside pubs along the way and onwards to Basildon, where there are moorings for the Beale Park wildlife park. Continue on to the pretty village of Sonning and the attractive market town of Henley-on-Thames and visit the fantastic array of independent shops, the River & Rowing Museum or some of the many pubs, bars and eateries. Moving on, you will pass through Marlow and Cookham cruising on to the town of Windsor to visit attractions such as Windsor Castle and Legoland. Cruise on towards Runnymede and Staines-upon-Thames and moor at Penton Hook marina to visit one of the UK's biggest theme parks - Thorpe Park. Travel on past the towns of Chertsey and Weybridge to reach Hampton Court where you can explore the home of Henry VIII, visit the grand gardens and famous maze and spend time walking the corridors steeped in Tudor history before returning to base.

Marlow

30-12-10

READING

Chertsey

Weybridge

A Blenheim Palace B Oxford | University of Oxford | Bodleian Library | Ashmolean Museum | Botanic Gardens | Covered Market C Reading D Windsor Castle | Legoland E Hampton Court Palace

Lechlade

Kelmscott

29.12.13

HEYFORD

Thrupp \Lambda

Wolvercote

OXFORD



## OXFORD, CROPREDY & RETURN

Head south on the South Oxford Canal from Lower Heyford and cruise to the pretty village of Thrupp, with a selection of pubs and an award winning tea room nearby. Take in the world famous Blenheim Palace – just a short taxi ride away. Continue cruising south to the moorings close to Isis lock for an easy walk into Oxford- the City of Dreaming Spires, enjoying all of the history the city has to offer. Head back north through Wovercote and Lower Heyford, continuing on to the old town of Banbury LOWER HEYFORD with its Market Place, Castle Quay shopping centre, cinema, 10 pin bowling and famous Tooleys Boatyard. Enjoy the beautiful countryside as you head for the picturesque village of Cropredy where you can relax before returning to base.

Cropredy Banbury

Aynho

Thrupp

್ಲ್ಗೆ Wolvercote

OXFORD

A Thrupp B Blenheim Palace C Oxford | University of Oxford | Bodleian Library | Ashmolean Museum | Botanic Gardens | Covered Market | D Banbury



miles • locks • hrs/day

#### OXFORD & RETURN

A great weekend city break or a more relaxed midweek break, allowing extra time to explore the City of Oxford. Head south on the South Oxford Canal cruising through pretty farmland heading into a deeply wooded stretch, meandering through pretty villages, stopping off at canalside pubs. A short taxi ride from Thrupp is the world famous Blenheim Palace, well worth a visit. Continue cruising down the South Oxford Canal to the moorings close to Isis lock for an easy walk into Oxford – the City of Dreaming Spires. Famous for being the home of one of the most prestigious universities in the world, Oxford hosts many museums, shops, pubs and restaurants to explore. Turn at the moorings for the return journey back to the base at Lower Heyford.

More suited to a midweek break, but can be done over a weekend with longer cruising

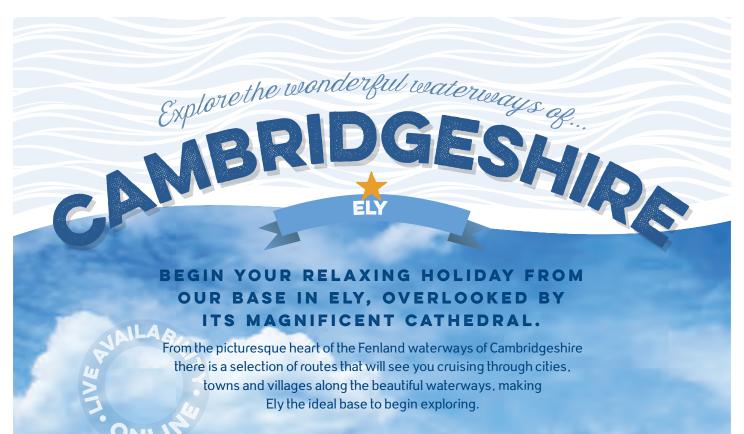


# CROPREDY & RETURN

hours per day. Your journey heading north will pass through pretty farmland past Upper Heyford. Continue through the Cherwell Valley to Somerton Deep Lock and on to the wharf at Aynho with its canalside pub. Cruise through several lift bridges (many of which will be left open for boaters to pass straight through) and on to the town of Banbury where you can walk through the Old Town, visit the Market Place and Banbury Cross, the Castle Quay shopping centre or entertain yourselves at the cinema, 10 pin bowling or the famous Tooleys Boatyard / Banbury Museum. Continue cruising through the peaceful countryside to the guiet, picturesque village of Cropredy- home to the annual Fairport Convention. Moor along the towpath before the winding hole and take a short walk into the village for a

pub meal, before turning your boat for the journey back.

miles • locks •hrs/day











#### 38 • 3 • 4 miles • locks •hrs/day

From our base in the city of Ely with its beautiful cathedral, you will cruise the unspoilt waters of the River Ouse to Wicken Fen, a stunning wetland nature reserve. Continuing on the River Cam to Cambridge, visit the world famous University and discover many cultural highlights, including King's College Chapel and enjoy a stroll through the backstreets.



## 45 • 3 • 4 miles • locks •hrs/day

Cruise from Ely on the Old West River to Earith village where you can enjoy some wonderful birdwatching. Move on then to the historic market town of St. Ives, with its 15th century Chapel Bridge and Norris Museum and Library.



#### 77 • 9 • 8 miles • locks •hrs/day

From our base in Ely, take the Old West River and on to the historic market town of St. Ives, with its 15th century Chapel Bridge, Norris Museum and Library and moving on to the Oliver Cromwell Museum in Huntingdon. From there, cruise on to Buckden with its famous Great Tower (where Catherine of Aragon was once imprisoned), ending at the market town of St. Neots.



#### 107 • 16 • 5 miles • locks •hrs/day

for all the family, including ten-pin bowling, cinemas and a swimming pool.

Taking the Old West River from our base in Ely, make your way to the historic market town of St. Ives, with its 15th century Chapel Bridge, Norris Museum and Library and moving on to the Oliver Cromwell Museum in Huntingdon. From there, cruise on to Buckden with its famous Great Tower (where Catherine of Aragon was once imprisoned), ending at the market town of St. Neots. Continue on to Bedford where you'll find a bustling town with great facilities



#### 89 • 8 • 4

Cruising from our base in the city of Ely with its beautiful cathedral, travel the unspoilt waters of the River Ouse to Wicken Fen, a stunning wetland nature reserve. Continuing on the River Cam to Cambridge,

visit its world famous University and discover its cultural highlights, including King's College and enjoy a stroll through the backstreets. Return to Popes Corner and cruise south to the historic market town of St. Ives, with its 15th century Chapel Bridge and Norris Museum and Library. Moving on through the pretty villages of Houghton, Wyton and Hemingford Grey to reach Huntingdon, home to the Oliver Cromwell Museum.



#### 191 • 20 • 4 miles • locks •hrs/day

From the charming city of Ely, with its huge cathedral, you can cruise the unspoilt waters of the Little Ouse, Great Ouse, Old West, Cam and Lark rivers stopping off along the way in Cambridge, with its famous University. Be sure not to miss King's College. Other highlights include historic St. Ives, the Oliver Cromwell Museum in Huntingdon and the Medieval town of Mildenhall. Continuing on to Bedford, you'll find something for the whole family, including ten-pin bowling, cinemas and a swimming pool.





BRADFORD-ON-AVON

# A PICTURESQUE START TO YOUR JOURNEY FROM THE WILTSHIRE TOWN OF BRADFORD-ON-AVON.

This base offers cruises to suit all levels of experience. Heading west will take you over aqueducts, under bridges and through locks to the World Heritage City of Bath, a gentle day's cruise from the base. For the more experienced cruisers a week will provide adequate time to cruise through Bath and onto Bristol, travelling though countryside along the River Avon.

TRY A SHORT BREAK

A short break to both Bath and Devizes is available for those who love an energetic canal holiday.







#### BRISTOL & RETURN

52 • 28 • 4
miles • locks •hrs/day

A leisurely one week cruise through Bath and Keynsham to Bristol and return. The beautiful city of Bath plays host to the meeting of the Avon Navigation and the Kennet and Avon Canal. Arguably only York and Chester on the inland waterways can muster such an appealing backdrop. The Avon is actually navigable for a short distance upstream of the canal's junction with the river at the exit of Bath Bottom Lock. It's a detour well worth making. Spring tides occasionally lick their salty tongues up as far as Keynsham. Bristol is the hometown of such disparate characters as John Cabot, Isambard Kingdom Brunel and Cary Grant. It is a terrific city full of atmospheric passages and corners, alleyways and stairways as befits a former sea—trading port.



#### BATH & DEVIZES

**DEVIZES** 44 • 86 • 12 miles • locks •hrs/day

\*12 hours cruising time per day includes the Caen Hill flight (8 hours/day if avoiding this section).

Head west for a leisurely cruise to Bath and return. Heading east you will encounter several wide locks as you approach Devizes. You can choose to climb the Caen Hill flight but many prefer to moor up and walk or cycle to Devizes. It is possible to combine all of this into one short break – a canaloholics 'ideal short break'.



HUNGERFORD & RETURN

/2 • 120 • 8

Head west for a leisurely cruise to Bath and return. Heading east you will encounter several wide locks as you approach Devizes. You can choose to climb the Caen Hill flight but many prefer to moor up and walk or cycle to Devizes. It is possible to combine all of this into one short break – a canaloholics 'ideal short break'.



We had a super holiday in an almost new and very comfortable boat. Very professional and helpful people, good advice regarding where and what to do. The children loved it!



Pål





BASED ON THE BREATHTAKING LLANGOLLEN CANAL IN NORTH WALES, CHIRK'S LOVELY MARINA IS SITUATED AT THE HEART OF THE UNESCO WORLD HERITAGE SITE.

With much to offer, the Llangollen Canal meanders gracefully through the beautiful countryside where the World Heritage Site – the Pontcysyllte Aqueduct – spans across the Dee Valley. Such a feat of engineering is sure to take your breath away. Cruise the Montgomery Canal where a four mile length of the canal has been restored giving you the chance to cruise this once dormant, sleepy waterway.









#### CHESTER & RETURN

A more challenging route, and you should not be disappointed if you do not reach Chester. Travelling down the canal, you pass through the towns of Ellesmere and Whitchurch to Grindley Brook with its staircase of three locks. From here the locks become more frequent, taking you down through lovely countryside to the Shropshire Union Canal at Hurleston. The rural atmosphere continues through to Chester. You should remember that the Llangollen Canal flows so it will take longer to return.

A visit to Llangollen itself is also well worthwhile.

Llangollen

Trevor

CHIRK

A Chirk Aqueduct B Ellesmere C Whitchurch

D Wrenbury E Nantwich F Bunbury G Beeston Castle
and Market H Chester–Medieval Town

| Zoo and Gardens | The Rows Shopping Area





60 • 4 • 4
miles • locks •hrs/day

**EASY ROUTE** 

#### LLANGOLLEN & WHITCHURCH

A very pleasant and easy route. Travelling first to Llangollen, you cross the famous Pontcysyllte Aqueduct 120 feet above the River Dee. After this the canal perches on the side of the lovely Dee Valley up to Llangollen itself. Retracing your steps you encounter Chirk Aqueduct and through to the lovely small town of Ellesmere after passing through the only two locks on your trip. After Ellesmere you travel through the Shropshire Lake District with its meres to the market town of Whitchurch.

A Llangollen B Pontcysyllte Aqueduct
C Chirk Aqueduct D Ellesmere E Whitchurch



Chester







locks •hrs/day

### **運LLANGOLLEN CANAL**

A trip along the full length of this lovely canal. Travelling towards Hurleston you cross the Chirk Agueduct and down the first two locks. After passing Ellesmere and its meres, you come to the less hilly Whixall Moss to Whitchurch. Undulating countryside sprinkled with locks takes you down to Hurleston with its reservoir, which provides the water for Chester. Retracing your steps cross the Pontcysyllte Aqueduct, and up the Dee Valley to Llangollen. A delightful week.





Middlewich

Whitchurch

10.0.4

Ellesmere

Frankton

• B

Chester

River

Barbridge



187 • 136 •

miles • locks • hrs/day

### FOUR COUNTIES RING

For the more experienced crew. Travel down the Llangollen to Hurleston where you join the Shropshire Union Canal then travelling southwards through small towns and villages to join the Staffordshire & Worcestershire Canal. This canal meanders through pretty countryside up to Great Haywood. Here you join the Trent & Mersey Canal and travel towards the more built-up area of Stoke on Trent. Continuing up to Middlewich through a series of locks, you take the Middlewich

A Chirk Aqueduct B Ellesmere C Harecastle Tunnel ■ Wedgwood ■ Stone ■ Shugborough Hall

arm to Barbridge, and back via the Llangollen Canal.

G Nantwich H Cholmondeley Castle

Hardings Barbridge Hurleston OKE-ON-TRENT Nantwich Wrenbury G Stoke-on-trent Audlem 12.5 6.17.5 Whixall Union Canal Stone Market Drayton 11.5.5 Stafford Norbu Great Haywood Penkridge Brewood Autherley Junction



#### OUR BASE, LOCATED AT THE FALKIRK WHEEL, BOASTS ONE OF THE MOST STUNNING BACKDROPS ANYWHERE ON THE CANALS.

Our Scottish base is ideally situated half way between Edinburgh and Glasgow.

Go up through the wheel and three locks and then travel into Edinburgh on the long lock–free Union Canal. You will pass over the magnificent Almond Aqueduct and travel through villages such as Linlithgow and Ratho, home of the Edinburgh Canal Centre.

For those going to Glasgow, the Forth and Clyde has more locks and swing bridges and meanders through splendid scenery and villages such as Auchinstarry and Kirkintilloch to Cadder Village and on to Glasgow.







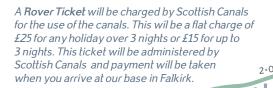
136 • 14 locks •hrs/day



66 • 6 miles • locks •hrs/day

**EASY ROUTE** 

Linlithgow E

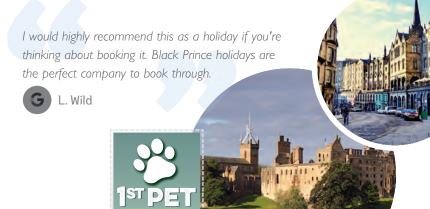




WHFFL

Bonny Bridge

Almond Aqueduct 2.0.1 Ratho K Auchinstarry L Twechar M Cadder Church N Possil Loch Nature Reserve O Kelvingrove Art Gallery | Scottish Exhibition Centre P The Kelpies





All locks across these

Scottish Canals staff.

**EDINBURGH** 

routes are operated by

Start at the Falkirk Wheel and travel through the three locks (the locks will be managed for you) to the pretty canal village of Linlithgo, where you can turn around and return.

6 LOCKS / 8 HRS RETURN CRUISING TIME

VISIT BLACK-PRINCE.COM OR CALL US ON +44 (0)1527



## WE ARE CONTINUALLY INVESTING IN OUR FLEET TO ENSURE THE VERY HIGHEST STANDARDS FOR OUR GUESTS.

Our specialist Black Prince team hand—build the boats for our holiday fleet, constantly innovating the design and technology. All boats offer water—cooled engines, full central heating, airing cupboards, showers, superior macerator toilets, cookers, fridges (with small freezer unit), flat screen televisions with Freeview, radios, CD and DVD players and USB sockets.





## WHAT YOU'LL FIND ONBOARD...

### IN THE GALLEY

4 ring cooker. oven & grill Stainless steel sink Washing up bowl Dish draining rack Refrigerator (4 cubic ft with small freezer unit) 1 Kettle

- 1 Frying pan
- 3 Saucepans & lids
- 1 Pudding basin
- 1 Colander 1 Casserole
- 1 Mixing bowl
- 1 One pint jug
- 1 Water jug
- 1 Bread board
- 1 Bread knife 1 Grater
- 1 Mixing bowl
- 1 Carving knife
- 1 Carving fork
- 2 Cooks knives 1 Wooden spoon
- 1 Sugar bowl
- 1 Cruet set
- 1 Teapot 1 Fruit bowl
- 1 Pair scissors

- 4 Serving spoons 1 Fish slice
- 1 Tea strainer
- 1 Tin opener
- 1 Bottle opener
- 1 Corkscrew
- 1 Grillpan
- 1 Enamel plate 1 Pedal bin
- 1 Potato masher
- 1 Pair oven gloves
- 1 Toast rack 2 Tea towels
- 1 Dishcloth Washing-up liquid
- Sponge scourer Soap

Toilet paper

#### ON THE TABLE

Dinner plate

Cereal bowl

One of each per berth: Dessert knife Table knife Dessert fork Table fork Teaspoon Dessert spoon Soup spoon Tea nlate

Cup & saucer Mug Egg cup

Beer glass

#### Wine glass BEDDING & TOWELS

Duvets and covers 1 Pillow per berth 1 Interior sprung Mattress/cover per bed

1 Set of linen 1 Pillowcase / bed

1 Bath towel / person 1 Hand towel / bathroom 1 Shower mat / shower

#### FOR CLEANING

1 Toilet brush & stand 1 Dustpan & brush 1 Bucket

#### 1 First aid kit

**NAVIGATING** 1 Boarding plank

1 Boat pole

1 Boat hook

1 Water hose 1 Life ring

2 Mooring spikes

1 Club hammer 2 Double windlasses 1 Umbrella

#### **EXTRAS AT OUR BASES**

Roasting tin Butter dish Cafetière Extra pillows Extra windlasses (£5 returnable deposit) Cot Sides

#### WATER & WASHING

110 gallon freshwater tank Running hot & cold water by automatic pump to wash basin, shower & sink Flush pump-out toilet & shower with full height bi-fold door

#### HEATING

Central heating boiler & hot tank with airing cupboard

### ELECTRICAL EQUIPMENT

240v shaver point (for shaver only) Hair dryer 12v/USB charger LED lighting throughout Flatscreen TV + Freeview/DVD player Radio/CD player All boats have a 240v socket 1kW capacity max

All of our boats have a security safe

#### **HEADROOM**

Over 6' 3"

#### ENGINE

Water cooled with single lever control

NB: Boats in the same class are similar in all essential respects although details may vary from boat to boat

All our boats benefit from: • Double glazed front windows • Double beds 6'3" x 4' and Single beds 6'3" x 2' all with interior sprung mattresses • Full central heating with radiators and airing cupboard • Flat screen TV with Freeview/DVD player • Radio/CD player • Full size shower with bi-fold door • 240v Hairdryer • 110 gallon hygienic stainless steel water tank • 4 ring cooker / oven/grill • Electric fridge with freezer compartment • 12v/USB point for phone / camcorder / iPod / iPad charging • Security safe • Macerator toilets to discrete tanks • Cruiser stern • 2 auto-inflating lifejackets Interior finishes may vary from those shown in the photographs.



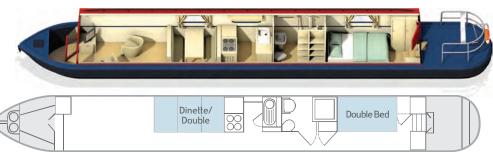


# NELCOME ABOARD All Black Prince boats offer the same high quality

fixtures and fittings, with a similar bow (front) and stern (back). The names reference the different sized boats that we offer, from a 2 berth to a 10 berth, and the varying layouts. Please note that all boat types are not available at all bases, see page 47 for details.

With the exception of the Duchess 2 and Princess 2, all boats have the option of either single or double berth configurations – see the outline drawings below. Some boats can also sleep extra people by using the lounge area at night. Walkway doors can be used for privacy between each of the bedroom areas on most boats.



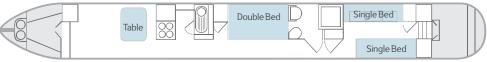


**DUCHESS 2** Length: 52ft | Sleeps: 2/5 | Double beds: 1\* | Single beds: 0\* A disc bed can be added and used in the lounge area at night, enabling 1 extra person to be accommodated.





DUCHESS 4:2 Length: 58ft | Sleeps: 4/5 | Double beds: 2



**DUCHESS 4:3** Length: 58ft | Sleeps: 4/5 | Double beds: 1 | Single beds: 2 A disc bed can be added and used in the lounge area at night, enabling 1 extra person to be accommodated.







**DUCHESS 6:3** Length: 69ft | Sleeps: 6/8 | Double beds: 3\* | Single beds: 0\* \* Plus 1 optional bed in the lounge



**DUCHESS 6:4** Length: 69ft | Sleeps: 6/8 | Double beds: 2\* | Single beds: 2 \* Plus 1 optional bed in the lounge





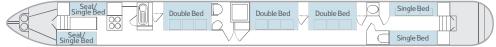
**DUCHESS 6:5** Length: 69ft | Sleeps: 6/8 | Double beds: 1\* | Single beds: 4 \* Plus 1 optional bed in the lounge



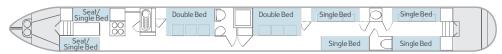
**DUCHESS 6:6** Length: 69ft | Sleeps: 6/8 | Double beds: 0\* | Single beds: 6\* Plus 1 optional bed in the lounge







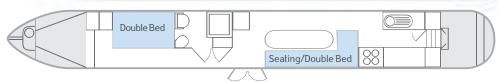
**DUCHESS 8:5** Length: 70ft | Sleeps: 8/10 | Double beds: 3 | Single beds: 2\* \* \*Plus 2 optional beds in the lounge



**DUCHESS 8:6** Length: 70ft | Sleeps: 8/10 | Double beds: 2 | Single beds: 4\* \* \*Plus 2 optional beds in the lounge







PRINCESS 2:1 Length: 47ft | Sleeps: 2/4 | Double beds: 1\*

\*Fold down double in the lounge







**PRINCESS 4:2** Length: 52ft | Sleeps: 4/6 | Double beds: 2\* \*Plus 1 optional bed in the lounge

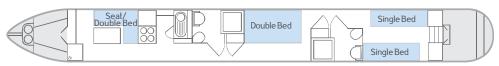


**PRINCESS 4:3** Length: 52ft | Sleeps: 4/6 | Double beds: 1\* | Single beds: 2 \*Plus 1 optional bed in the lounge

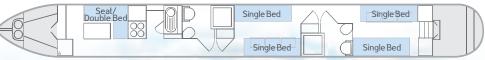




**PRINCESS 6:2** Length: 62ft | Sleeps: 6 | Double beds: 2\* \*Plus 1 optional bed in the lounge



**PRINCESS 6:3** Length: 62ft | Sleeps: 6 | Double beds: 1\* | Single beds: 2 \* Plus 1 optional bed in the lounge

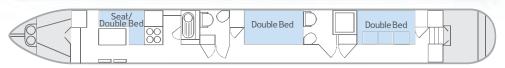


**PRINCESS 6:4** Length: 62ft | Sleeps: 6 | Double beds: 0\* | Single beds: 4 \* *Plus 1 optional bed in the lounge* 



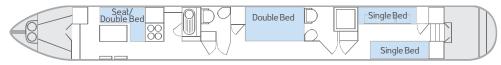






SHAKESPEARE 4:2 Length: 58ft | Sleeps: 4/6 | Double beds: 2\*

\* Plus 1 optional bed in the lounge

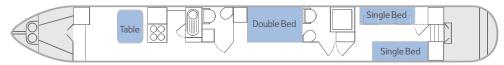


**SHAKESPEARE 4:3** Length: 58ft | Sleeps: 4/6 | Double beds: 1\* | Single beds: 2 \* Plus 1 optional bed in the lounge

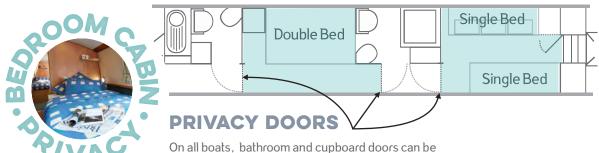




LAUTREC 4:2 Length: 62ft | Sleeps:4/5 | Double beds: 2



**LAUTREC 4:3** Length: 62ft | Sleeps:4/5 | Double beds: 1 | Single beds: 2 A disc bed can be added and used in the lounge area at night, enabling 1 extra person to be accommodated.



On all boats, bathroom and cupboard doors can be opened out across the passageway to create private bedroom areas along the cabin.



#### Do I need previous experience / a licence?

No previous experience of narrowboating is necessary. Our boats are easy to operate and our Black Prince team will provide a full induction on your arrival at the base. You do not need a driving licence for a narrowboat and the boat itself is licenced by us for CRT waterways. However, there are certain stretches of river that you do need a river licence to navigate - these are the River Avon, River Nene and River Thames (you can purchase these on the day).

#### What's the minimum crew required?

A minimum of two people will be needed to crew a Black Prince boat. This is so you can easily control the boat through locks and swing bridges. We regret we cannot hire to single-handed boaters, however experienced.

#### Which route should I choose?

There are plenty of routes to choose from that would suit beginners through to the more active boater. If you want to potter along then choose a route where you don't have to travel a lot of hours in one day and don't have many locks to tackle. Alternatively, if you want something more adventurous and to cover a greater distance then go for the longer routes such as one of the Rings. You can plan your route using the guides on the base pages plus our teams can provide advice on arrival. Maps are also available to purchase from the bases. Occasionally, due to weather influences on the rivers and canals, we may advise you to take an alternative route, but there's always plenty to see and do no matter which direction you take!

#### What's included in the hire charge?

All the necessary boating equipment will be provided, plus everything for a self-catering holiday - a full list is provided on page 41.

#### Will I have to fill up with diesel and water?

The boat has a 110 gallon water tank which should be refilled daily from water points along the canal. Your boat will have a full tank of diesel which is adequate for 2 weeks. The diesel fuel you have used will be charged upon return of the boat and the cost per litre will be slightly lower than supermarket prices. (2020 – average cost £12–15 per day). The boats will typically use between 1.2-1.7 litres per hour depending on driving style. The central heating systems are oil fired, which will also use diesel during colder periods.

#### Can I bring my pet?

Yes, you can bring your pet (a maximum of 2). Your first pet travels free, with an additional pet costing £30, payable at the base upon arrival. Please keep them off the furniture and bedding. The intention to bring pets must be clearly stated at time of booking as some boats are pet-free.

#### Can I charge my laptop and mobile?

Yes there is a 12v/USB charger point on each boat and 1700w inverters are also on board that powers the built-in hairdryer. Unfortunately, hair straighteners will not work so please do not bring them with you.

#### Where can I stop at night?

You can stop for the night almost anywhere along the canal bank, much of the canal network is managed by the Canal & River Trust. Watch out for prohibited signs, such as by the water taps, or where it is unsafe, such as on a bend or close to a lock. Riverbanks, however, are private property, so mooring, except in designated spots provided by the navigation authority or a boating association, is at the discretion of the landowner.

#### Do we have to pay for mooring?

Mooring on the towpath is free in the majority of situations, however, you may encounter a charge if you choose to moor up at a privately owned marina, wharf or basin.

#### What time is the boat available from?

Boats are available between 2.30pm and 3.30pm Saturdays, Mondays, Tuesdays and Fridays or from 9.30am on Wednesday departures. They should be returned and vacated by 9.30am or 2.30pm on return days as specified on your confirmation. If a boat is returned late or unclean, it will cause a delay for the next hirer. In this event, we reserve the right to charge additional costs.

#### Where can I park my car?

All our bases have free car parking, but we are unable to accept responsibility for loss or damage to customers' vehicles.



#### How can I make a booking?

You can book safely and securely online or call one of our experienced team members for knowledgeable advice. We require 25% deposit to confirm the booking, with the balance due 3 weeks before your departure date. Please see page 48 for details of our Cancellation Protection Scheme to cover any costs of cancellation.

#### Do I need insurance?

The price of your holiday includes a Damage Waiver, which covers you in the event of damage, loss or accident to your boat or its inventory during your holiday (See page 48). Black Prince has its own Cancellation Protection Scheme in the event you need to cancel your holiday after you have paid in full, please ask for details at time of booking. It is advisable to have your own personal holiday insurance to cover personal possessions and health.

#### I have a disability, can I take a canal boat holiday?

The lead boaters need to have a reasonable level of fitness to operate the boat and the open / close the locks when required. However we have welcomed guests of varying levels of ability on our cruises, we would just ask that you call our reservations team so that we can answer any specific enquiries you may have, including levels of accessibility and power sources required.

#### Can I fish?

Fishing is allowed on canals at any time but an Environment Agency rod licence is required. You can purchase this from any Post Office or online at www.gov.uk. You may also need a permit depending

on which stretch of water you wish to fish. Please do not keep live bait on the boat.

Take a look at our latest news and offers at BLACK-PRINCE.COM or sign up for our e-newsletter to see our offers before anyone else.

tripadvisor'

## BOAT AVAILABILITY

#### **ACTON BRIDGE**

Sat 2.30pm – Tues 9.30am | Tues 2.30pm – Sat 9.30am Princess 2 | Princess 4 | Shakespeare 4 | Duchess 4 Princess 6 | Duchess 6 | Duchess 8 Fri 2.30pm – Mon 9.30am | Mon 2.30pm – Fri 9.30am Duchess 4 | Duchess 6

#### STOKE PRIOR

Sat 2.30pm – Tues 9.30am | Tues 2.30pm – Sat 9.30am Princess 2 | Princess 4 | Duchess 2 | Shakespeare 4 | Duchess 4 Lautrec 4 | Princess 6 | Duchess 6 | Duchess 8 Fri 2.30pm – Mon 9.30am | Mon 2.30pm – Fri 9.30am Princess 4 | Duchess 4 | Lautrec 4 | Duchess 6

#### STOKE-ON-TRENT (PEAK DISTRICT)

Sat 2.30pm – Tues 9.30am | Tues 2.30pm – Sat 9.30am Princess 4 | Duchess 2 | Shakespeare 4 | Duchess 4 Lautrec 4 | Princess 6 | Duchess 6 | Duchess 8 Fri 2.30pm – Mon 9.30am | Mon 2.30pm – Fri 9.30am Princess 4 | Duchess 6

#### NAPTON

Sat 2.30pm – Tues 9.30am | Tues 2.30pm – Sat 9.30am Princess 2 | Princess 4 | Shakespeare 4 | Duchess 4 Princess 6 | Duchess 6 | Duchess 8 Fri 2.30pm – Mon 9.30am | Mon 2.30pm – Fri 9.30am Princess 4 | Duchess 4 | Lautrec 4

#### LOWER HEYFORD

Sał 2.30pm – Tues 9.30am | Tues 2.30pm – Sał 9.30am Princess 2 | Duchess 4 | Duchess 6

#### ELY

Sat 2.30pm – Tues 9.30am | Tues 2.30pm – Sat 9.30am | Princess 4

Fri 2.30pm – Mon 9.30am | Mon 2.30pm – Fri 9.30am Princess 2 | Princess 4 | Duchess 4

#### **BRADFORD-ON-AVON**

Sat 2.30pm – Tues 9.30am | Tues 2.30pm – Sat 9.30am Princess 2 | Princess 4 | Princess 6 | Duchess 6

#### CHIRK

Sat 2.30pm – Tues 2.30pm | Wed 9.30am – Sat 9.30am Duchess 2 | Princess 2 | Princess 4 | Shakespeare 4 | Duchess 4 Lautrec 4 | Princess 6 | Duchess 6 | Duchess 8 Fri 2.30pm – Mon 9.30am | Mon 2.30pm – Fri 9.30am Princess 4 | Duchess 4 | Lautrec 4 | Duchess 8

#### **FALKIRK**

Sat 2.30pm – Tues 2.30pm | Wed 9.30am – Sat 9.30am Princess 2 | Princess 4 | Duchess 4 | Princess 6 Fri 2.30pm – Mon 9.30am | Mon 2.30pm – Fri 9.30am Princess 2 | Shakespeare 4 | Lautrec 4

VISIT BLACK-PRINCE.COM OR CALL US ON +44 (0)1527 575 115



### OUR BOOK WITH CONFIDENCE GUARANTEE MEANS THAT WE HAVE YOU COVERED SHOULD ANY GOVERNMENT RESTRICTIONS REGARDING COVID-19 INTERRUPT YOUR HOLIDAY PLANS FOR 2021.

The Book with Confidence Guarantee is free of charge and automatically applies to all existing and new bookings for 2020 and 2021.

#### IF BLACK PRINCE CANCELS YOUR NARROWBOAT HOLIDAY:

In the case that your holiday can't go ahead due to COVID-19 / Government restrictions, we'll be in touch to offer you the opportunity to transfer your booking to a different date in 2021 or 2022 with no amendment charge, or we will arrange a full refund.

#### IF THERE IS A LOCAL GOVERNMENT RESTRICTION IN YOUR AREA:

If travel restrictions are put in place by your local Government (such as quarantine periods / restricted travel etc.) and you are unable to take your holiday then we will offer you the opportunity to transfer your booking to a different date in 2021 or 2022 with no amendment charge, or we will arrange a full refund.

#### IF YOU ARE TRAVELLING FROM OVERSEAS / AREAS OUTSIDE OF THE UK: ◀

If travel restrictions are put in place by your Government or the UK Government (such as quarantine periods etc.) and you are unable to travel either from your country or you are unable to enter the UK, then we will offer you the opportunity to transfer your booking to a different date in 2021 or 2022 with no amendment charge, or we will arrange a full refund.

Please note that if you wish to be covered for personal health then you can purchase our Cancellation Protection Policy which now covers COVID-19. Find out more about our Cancellation Protection opposite.

#### TERMS AND CONDITIONS

This guarantee applies to the SARS-CoV-2 / Covid19 strain of Coronavirus.

All other terms and conditions are unchanged.

If the price of your new holiday is higher than the original one you will need to pay the difference at the time of booking.

We recommend that you take out the Black Prince Cancellation Protection Scheme or another travel insurance for all other risks.

If the price of your new holiday is more than 10% higher than the original one you will need to pay the difference at the time of booking.

Refunds cannot be processed when the booking office is closed due to Government advice. Refunds can take up to 28 days to process.

The Coronavirus Guarantee applies to holidays due take place from September 1, 2020 to November 1, 2021.

Refunds may be subject to bank charges.

This Cancellation Protection applies to all 2021 bookings.



## CANCELLATION PROTECTION SCHEME

For complete reassurance you can add our Cancellation Protection to your booking, which covers you in the event of you having to cancel your holiday due to certain circumstances. New for 2021 – this now includes cover for COVID-19.

When booking a Black Prince Holiday, you will naturally be looking forward to a relaxing break. Unfortunately, circumstances can sometimes intervene and so we therefore offer the Black Prince Cancellation Protection Scheme as detailed below.

Once a deposit has been paid and your booking confirmed, a contract exists which renders you liable for the whole of the hire charge even if you are prevented from taking your holiday. If you opt to take the Cancellation Protection Scheme this will offer you protection against this liability under the qualifying circumstances detailed below.

#### HOW TO CANCEL YOUR BOOKING

Call us as soon as you can or, if you booked through a booking agent, please call your agent. We will then cancel your holiday. If you require a refund, then we may ask you to send written proof of why you need to cancel such as a doctor's certification, court notification, NHS Test and Trace notification (or your country's equivalent notification) or positive Covid–19 test result. If so, please send a scan or photocopy of the evidence to holiday@black-prince.com within 48 hours of our request and prior to your holiday start date. If we've requested written proof of why you need to cancel, then please wait to hear from us regarding any refund due. Refunds will be issued within 10 days; these may be subject to any bank charges and will be less your Cancellation Protection Scheme Fee. Cancellation charges are calculated from the date we received your verbal instructions.

If you are cancelling your holiday under any of the following circumstances listed below in points 1-5, you will benefit from the following with the Cancellation Protection Scheme:

NUMBER OF DAYS BEFORE THE START OF YOUR HOLIDAY	WHAT YOU'D GET BACK
2 days (48 hours) or more	Full refund (less the Cancellation Protection Scheme fee)
2 days (47 hours, 59 minutes)	30% refund of your total holiday cost (less the Cancellation Protection Scheme fee)

#### Qualifying Circumstances

- 1. Death, injury, illness or pregnancy (certified in all cases by a qualified medical practitioner), jury service or witness call of any member of the party listed on the booking form at the time of booking.
- 2. Death, injury or illness (certified in all cases by a qualified medical practitioner) of the spouse, partner, parent, step—parent, parent—in—law, brother, sister, children or step—children of the hirer or any member of the party.
- 3. Redundancy of the hirer, providing that the hirer qualifies for payment under the Redundancy Payment Act 1965.
- 4. Cancelled leave orders in respect of the UK police and military personnel.
- 5. Covid-19: If you or any member of your named party are unable to travel due to being diagnosed with Covid-19 or you are self-isolating due to an NHS Test and Trace notification / your country equivalent.

Warranty This scheme is subject to a warranty at the time of completing the proposal that each proposer and each person on whose state of health the holiday depends; is in good health, free from physical or mental defect, not subject to any chronic or recurring illness, and is not under treatment of any kind.

Any holiday refunds will be subject to any bank charges that may apply.

# CANCELLATION PREMIUMS Please ensure all passengers' names are given at the time of booking.

COST OF HOLIDAY	PREMIUM	COST OF HOLIDAY	PREMIUM
up to £600	£50.00	£1201-£1400	£70.00
£601-£800	£55.00	£1401-£1600	£75.00
£801-£1000	£60.00	£1601-£1800	£80.00
£1001-£1200	£65.00	£1801+	£85.00



The Accidental Damage Waiver Scheme is included in the cost of your holiday and covers you in the event of damage, loss or accident to your boat or its inventory during your holiday. Please ensure all passenger names provided when you book online or over the phone, to ensure you are covered.

EXCLUSIONS – IN THE EVENT OF ANY OF THE FOLLOWING BEING REPORTED, WE SHALL CLAIM THE FULL COST OF REPAIRS, REPLACEMENT OR COMPENSATION FROM THE HIRER:

- 1. Speeding (reported or witnessed).
  The limit is 4mph.
- Negligent, malicious or intentional damage to the boat, its inventory, third party property, the canal or river and its structures.
- 3. Damage to the rudder, skeg or transmission due to cill damage in a lock.
  - 4. Return of the boat late or in an unclean condition.

#### BLACK PRINCE BOAT HIRE CONDITIONS

These Conditions, together with Your Booking Confirmation, form the hire agreement between You and the Company (the "Agreement") and describe the rights and duties of both You and the Company.

- 1.1 In the Agreement, the following words have the following meanings:
- "Booking Confirmation" means the written confirmation issued by the Company to You confirming the hire period, price, place of delivery and other key details of the booking.
- "Company" means Black Prince Holidays LTD of Stoke Prior, Bromsgrove, Worcestershire, B60 4LA.
  "Conditions" means these inland boat hire conditions.
- "Deposit" means the deposit referred to in the Booking Confirmation
- "End Date" means the end date referred to in the Booking Confirmation. "Force Majeure Event" has the meaning given to it in Condition 21.
- "Hire Period" means the hire period set out in the Booking Confirmation
- "Price" means the price of the boat hire set out in the Booking Confirmation. "Start Date" means the start date referred to in the Booking Confirmation.
- "You" and "Your" means the person or persons named as the hirer or hirers in the Booking Confirmation and includes anyone added to the Booking Confirmation as a hirer at a later date, but excludes other members of Your party. If there is more than one of You, each of You will be jointly and severally liable under the Agreement.

#### 2. Agreement to Hire

- 2.1 When You request a booking, You are making an offer to hire a boat on these Conditions. Booking requests will only be accepted on the Company booking form or over the telephone or, if applicable, via the
- 2.2 The Agreement will be effective once the Company accepts Your booking and sends You a Booking Confirmation. You may cancel a booking at any time before You receive the Booking Confirmation from the Company. Similarly, the Company may hire the boat to another party at any time before it sends You a Booking Confirmation or if You fail to pay the Deposit.
- 2.3 You are responsible for the accuracy of the personal details and any other information supplied in respect of You and Your party. When You receive the Booking Confirmation please check the details carefully and inform the Company immediately if anything is incorrect.

#### 3. Prices and Payment

- 3.1 The Company's advertised prices are in pounds sterling (E) and include value added tax (VAT) at the rates applicable on the date of the Booking Confirmation. If after the date of the Booking Confirmation the rate of VAT and/or IPT applicable to Your hire changes and/or any other tax, levy or local authority charge becomes applicable to Your hire, the Company reserves the right to amend the Price accordingly
- 3.2 The Company reserves the right to correct errors in advertised or quoted prices before or at the time of booking and will confirm the correct Price in the Booking Confirmation
- 3.3 Subject to Condition 3.1, the Booking Confirmation sets out the total Price that You must pay to the Company under the Agreement.
- 3.4 You are responsible for making all payments due to the Company under the Agreement. Payment is deemed to have been made by You when cleared funds are received in such bank account as the Company nominates in the hire invoice.
- 3.5 You shall pay the Deposit to the Company at the time of the booking request by debit or credit card (excluding American Express) or via a bank transfer.
- 3.6 You shall pay the balance of the Price, not less than on the date shown in the Booking Confirmation. Time of payment is of the essence. Failure to pay the Price by the due date may result in the booking being cancelled and Your liability for payment continuing.
- 3.7 For bookings made less than 8 weeks before the Start Date, You must pay the total Price immediately following reciept of the Booking Confirmation and hire invoice.
- 3.8 The Company may, at its sole discretion, charge interest at 4% per annum over the base rate set by the Bank of England on any amount outstanding under the Agreement from the due date for such amount until the date of its payment in full. Without prejudice to any other term of these Conditions, the Company may cancel Your booking if any amount due under the Agreement is not paid in full by its due date.

#### 4. Your Party

- **4.1 Personal agreement and obligations:** the Agreement is a personal one between You and the Company, and Your identity(ies) and the identity of members of Your party are a material factor in the Company's decision to enter into the Agreement. You must be at least 18 years of age at the time of booking and possess the legal capacity to make the booking. You must be authorised by all other members of Your party to enter into the Agreement and accept these Conditions on their behalf. The full names, ages and permanent addresses of all members of Your party must be provided to the Company at the time of booking. All changes in Your party (the addition, substitution or removal of any member of the party) which take place at any time after the Booking Confirmation has been issued (including during the Hire Period) must be communicated in writing and approved by the Company (such approval is subject to these Conditions, but otherwise may not be unreasonably withheld). You are responsible for making all members of Your party aware of the terms of the Agreement
- 4.2 School parties, youth groups, hen or stag parties, commercial purposes: unless expressly agreed in the Booking Confirmation, the boat may not be used for school parties, youth groups, hen or stag parties or for any commercial purpose
- **4.3 Disability and Reduced Mobility:** if You or any member of Your party has a disability and/or reduced mobility that may affect Your booking, it is Your responsibility to notify the Company when making the booking or, if such disability and/or reduced mobility becomes apparent after the booking, no later than 48 hours prior to the Start Date. Subject to the foregoing, although the Company has no expertise in this subject matter, the Company will try and advise you as to the suitability of the boat you have chosen to hire and possible alternatives but You acknowledge that certain space restrictions and practical safety considerations apply on board boats which may prevent a person with a disability or reduced mobility from accessing the boat and/or complying with all safety requirements. Where You have made a booking and You or a member of Your party subsequently becomes disabled or otherwise a person with reduced mobility the Company may not always be able to accommodate their needs. If in the Company's reasonable opinion it is unable to properly accommodate the needs of the person(s) concerned or You do not accept such alternative arrangements as the Company may offer, the Company may, without liability, treat this as a request to terminate Your booking and Condition 7.1 shall apply. The Company may require the person(s) concerned to produce a medical certificate certifying that they are fit to participate in the hire of the boat. The Company shall not be liable for any loss or damage caused as a result of a disability and/or reduced mobility, save where such loss or damage is caused by the negligence of the Company and results in death or personal injury.
- 4.4 The use of alcohol and illegal drugs; Company's right of immediate cancellation: You must not navigate the boat while You or anyone on board is, or appears to be, under the influence of alcohol or illegal drugs.

#### 5. Changes Requested By You

5.1 Bookings may only be changed with the written agreement of both parties and in accordance with these Conditions.

5.2 If You wish to change Your booking, the Company will use reasonable endeavours to accommodate such changes, provided that notification is received in writing from You. The Company reserves the right to charge an administration fee of £50\* in addition to any increase in the cost of the booking due to such changes. No refund will be given where any agreed changes would otherwise have resulted in a lower Price for Your booking.

#### 6. Cancellation by You

- **6.1** The Agreement is a legally binding contract and may only be cancelled in accordance with these Conditions. You have no statutory right of cancellation under The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.
- **6.2** If You want to cancel the Agreement You must give the Company written notice (by email or such other means as directed by the Company) (the "Cancellation Notice"). The date of receipt of the Cancellation Notice shall be the effective cancellation date.
- 6.3 In the event of Your cancellation of the Agreement, the Deposit, any insurances and credit card charges are non-refundable and in addition you shall be liable for the following charges dependent on the proximity of your cancellation to the Start Date:

More than 56 days before the Start Date 40% of the hire price. 43-56 days 50% of the hire price. 29-42 days 70% of the hire price. 8-28 days 85% of the hire price and 7 days or less 100% of the hire price. If any changes or amendments are required to the Booking Confirmation after it has been issued the Company reserves the right to charge an additional £50 administration fee.

#### 7. Cancellation By the Company

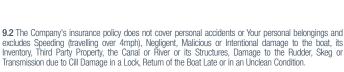
- 7.1 The Company may at any time by written notice to You terminate the Agreement with immediate effect:
- 7.1.1 in accordance with Condition 4.3
- **7.1.2** in accordance with Condition 8.4: or
- 7.1.3 if there is a Force Majeure Event which for whatever reason prevents the Company from performing the Agreement.
- 7.2 Where the Company terminates the Agreement in accordance with Conditions 7.1.1 to 7.1.3 inclusive, the Company shall, save where otherwise agreed in writing with You, refund the Deposit and all other amounts paid by you and shall have no further liability thereafter.
- 7.3 The Company may refuse to hand the boat over to You and/or repossess the boat at any time after the Start Date and in either case terminate the Agreement if:
- 7.3.1 You fail to pay any amount due under the Agreement:
- 7.3.2 You or any member of Your party cause damage or loss to the boat, its services or facilities; or
- 7.3.3 the Company considers that You are, without the Company's prior written approval, using or intend to use the boat for a school party, youth group, hen or stag party or commercial purpose;
- 7.3.4 the Company considers that You or anyone on board is, or appears to be, under the influence of alcohol or illegal drugs;
- 7.3.5 You are unsuitable to take charge of the boat for any reason that may adversely affect the safety of any person or property;
- 7.3.6 the Company considers that Your behaviour or the behaviour of anyone in Your party is likely to harm the environment or otherwise spoil the enjoyment and use of the waterways or otherwise harm the comfort or health of or cause offence to other guests, members of staff or waterway users;
- 7.3.7 You or any member of Your party (or anyone invited on to the boat by You) has breached or is likely to breach the rules set out under Condition 10.1 or any of Your obligations under the Agreement, any applicable laws and regulations, or any other terms and conditions applicable to the boat which You have been told about.
- In the event of termination in accordance with this Condition 7.3, You shall comply with the Company's request to make the boat safe and secure and thereafter leave it immediately the Company shall be entitled to retain all amounts paid by you and You will remain liable to pay all other amounts due under the Agreement. Further, in the event that such amounts are insufficent to cover the Company's losses arising out of such terminations, the Company shall be entitled to claim from You any loss or damage which it suffers.

#### 8. Hire Period, Collection and Return of the Boat

- **8.1** Subject to Condition 8.7 and save as it may otherwise notify you of in writing, the Company will use reasonable endeavours to make the boat available to You between 2.30 p.m. and 5.00 p.m. on the Start Date at the place of handover set out in the Booking Confirmation. These times vary by base and will be confirmed to you in your booking confirmation email.
- 8.2 You must notify the Company of Your estimated arrival time no later 5 days prior to Your Start Date, and thereafter notify the Company as soon as reasonably possible of any changes to Your estimated arrival time as this may lead to difficulties and delays in making the boat available to You. There will neither be any rebate of the Price for late arrival nor will the Company accept responsibility for any costs which You may incur if You fail to reach the boat between the times specified in Condition 8.7.
- 8.3 Before You take over the boat, the Company will give You such instructions, demonstrations and trials as are appropriate.
- 8.4 If the boat is not available on the Start Date for any reason outside the Company's control (including but not limited to any Force Majeure Event, adverse weather or navigation conditions, damage, mechanical breakdown, late return by previous hirer), the Company may substitute the boat with another boat with similar accommodation by giving You written notice. If no such other boat is available or cannot be provided, the Company may terminate the Agreement.
- **8.5** The boat must be returned to the location specified on the Booking Confirmation or otherwise notified under Condition 8.7 and vacated by You 9.30a.m. on the End Date, unless otherwise specified. It is Your responsibility to allow sufficient time to ensure timely return
- 8.6 If You return the boat late or to the wrong place, unless as a result of the Company's breach of the Agreement, You will be liable to pay:
- 8.6.1 £50 for every hour or part hour of delay in returning the boat to the agreed return point;
- 8.6.2 any cost incurred by the Company in recovering the boat to agreed return point; and
- 8.6.3 any other expenses and losses which the Company may incur as a result of the delay including, but not limited to, the loss or cancellation of a subsequent booking.
- **8.7** The Company reserves the right to change the places of handover and return for operational reasons. The Company will give You written notice of the change as soon as practical and will use reasonable endeavours to do so in sufficient time to allow any necessary replanning of Your itinerary.

#### 9. Insurance and Security Deposit

9.1 The Company insures the boat and its equipment against physical loss and damage and against public liability risks. You are entitled to any protection that may be afforded by the Company's insurance policy, but You and members of Your party may become legally liable to the Company or to third parties for loss or damage caused or contributed to by Your acts, omissions or negligence.



9.3 The Accidental Damage Waiver Scheme is included in the cost of your holiday and covers You in the event of damage, loss or accident to you boat or its inventory during your holiday. You must ensure all passenger names provided when you book online or over the phone, to ensure You are covered.

#### 10. Safety and other Rules

- 10.1 You agree to comply with the following rules at all times during the Hire Period:
- **10.1.1** To ensure that at all times while the boat is being navigated or is transiting locks the minimum age of the operator onboard and in charge is 18 years.
- 10.1.2 Not to tow or be towed other than in exceptional circumstances.
- 10.1.3 To moor the boat securely
- 10.1.4 To lock and secure the boat when away from it.
- 10.1.5 Not to navigate after sunset or before sunrise.
- 10.1.6 To observe all speed limits, and not to navigate at a speed which creates a breaking wash or disturbs or inconveniences other waterway users.
- 10.1.7 Not to race the boat
- 10.1.8 Not to bring onto the boat any pets, dinghies, canoes, portable heaters, bicycles, vehicles, lighting equipment, TV sets, electric tools or cooking appliances, inflammable liquids or substances, gas cylinders, car batteries, fire arms, live bait or any other items which might create dangers or hazards without the Company's prior written permission.
- 10.1.9 To allow the boat to be occupied only by the persons named in the Booking Confirmation.
- 10.1.10 Not to allow on the boat at any time more persons than the maximum number of berths plus two.
- 10.1.11 To give way to laden or unladen cargo boats, sailing craft, rowing boats and other human propelled craft.
- 10.1.12 Not to take the boat on to sea or tidal waters. To cruise only on canals and rivers approved by the Company.
- 10.1.13 Not to have or carry any live bait on the boat.
- 10.1.14 At all times to observe and abide by all regulations, bye-laws and navigational limits and abide by the instructions and advice of the relevant Navigational Authorities and the Company and their respective officers and employees.
- **10.2** In addition to such restrictions on navigation as may from time to time be put in place by the competent authorities, for which the Company shall not be liable, the Company reserves the right, without liability, to restrict cruising areas or routes in the light of prevailing weather and navigation conditions.

#### 11. Responsibility for the boat

- 11.1 You are responsible for the boat, its equipment and contents at all times during the Hire Period. Such responsibility includes the safe and lawful navigation of the boat.
- 11.2 You must keep the boat, its equipment and contents clean and tidy during the Hire Period.
- 11.3 You must notify and provide full details to the Company of any breakdown, damage, theft or loss involving the boat as soon as practically possible. You must not undertake or commission any repairs, adjustment or service without the Company's prior written approval.
- 11.4 In the event of any accident or damage involving the boat or anyone on the boat, You must:
- 11.4.1 obtain and record the name(s) of any other boat(s) and the names and addresses of any other people involved on the form provided by the Company (when available);
- 11.4.2 notify the Company as soon as practically possible and provide full details of the accident and any damage sustained; and
- 11.4.3 proceed in accordance with such instructions as the Company may reasonably give.
- 11.5 Although the boat and its equipment are insured against some risks, You remain responsible to the Company for any damage or loss arising from Your breach of the Agreement, Your deliberate acts or omissions, or from Your neoligence.
- 11.6 In the event that the boat is run aground or is otherwise involved in a collision or allision you will be responsible for arranging its refloating or otherwise freeing it from any entanglement, including removing all weed, rope or other matter from the boat's propellers and steering gear and you shall notify the Company of any such incident and keep it informed of developments related to such incident.

#### 12. Rights of Access

The Company reserves the right at any time to board the boat and access its accomodation to inspect it (including but not limited to where You have complained about the boat). If this happens, the Company will try to give You reasonable notice first, notwithstanding which you agree to allow the Company or its representative(s) or contractor(s) immediate access to the boat at any time.

#### 13. Hirer's Property

- 13.1 Vehicles may be left entirely at their owner's risk in the Company's car park. The Company will be under no liability for any loss or damage to vehicles or their contents or for Your property on the boat unless caused by the Company's negligence.
- 13.2 The Company may take such reasonable action as it considers necessary to silence Your car alarm if Your car is left on or adjacent to the Company's premises and to recover the any associated costs from You. This is inclusive of any requirements and obligations under the Noise and Statutory Nuisance Act 1993 and/or under the Clean Neighbourhoods and Environment Act 2005 and/or any other relevant legislation.
- 13.3 The Company will use reasonable endeavours to return to You any of Your property which it finds on the boat or otherwise on the Company's premises, provided that You notify the Company of such lost property promptly and that You either arrange for its collection or agree to pre-pay for any postage and packing. Property not claimed within 2 months from the End Date may be disposed of by the Company.

#### 14. Fuel

- 14.1 The boat will be handed over with a full fuel tank on the Start Date. The Price is exclusive of the cost of fuel and you will pay a fuel on the End Date of your period of hire. You will pay for the fuel you have used.
- 14.2 Refuelling may only take place at the premises of suppliers designated by the Company.

#### 15. Pets

- **15.1** No pets are allowed on the boat except those (i) identified in the Booking Confirmation or (ii) to which the Company subsequently gives written permission.
- 15.2 The Company's charges for pets are set out in the brochure.



15.4 Pets and pet damage are not covered under the Company's insurance policy and You will be liable for any damage or loss caused by them.

#### Inventory

You will be required to sign the inventory on taking the boat over. Any shortcomings discovered during the Hire Period must be notified to the Company as soon as practically possible so as to afford the Company the opportunity to rectify that shortcoming. You will be responsible for the cost of replacing or repairing any items on the inventory which are missing or damaged at the end of the Hire Period.

#### 17. Exclusion and Limitation of Liability

- 17.1 The Company shall not be liable for any loss, cost or expense whatsoever suffered by You or any member of Your party (including but not limited to loss or damage to any person's property and consequential or indirect loss) and howsoever arising, including without limitation caused by:
- 17.1.1 non-fulfilment, interruption or delay to the booking;
- 17.1.2 breakdowns, mechanical problems, latent defects, damage to the boat or other property;
- 17.1.3 restrictions on cruising, obstructions, repairs, damage or closure of waterways, non availability of routes, navigational works, storms, floods, droughts, ice, shortage of water or other weather or climactic conditions; or
- 17.1.4 rationing, shortage or non availability of fuel.
- 17.2 Other than in respect of claims which cannot be excluded or limited at law (such as claims for death or personal injury), the Company's total liability to You and any person claiming through You in respect of all claims which may arise under or in connection with the Agreement will be limited in aggregate to one hundred per cent of the Holiday Price actually paid by You to the Company in respect of the Agreement in question.
- 17.3 Nothing in these Conditions affects Your statutory rights. In the event of a conflict between the Agreement and any consumer protection legislation conferred upon you, such consumer protection legislation shall prevail. In the event of a conflict between these Conditions and the Booking Confirmation, the Booking Confirmation shall prevail.

#### 18. Brochure

The specifications of boats, their accommodation, facilities and equipment in the brochure are intended as a general guide and the Company shall not be liable in the event of any insubstantial differences in the boats supplied. Boats within classes may differ, colours may vary, layout plans are for guidance only and are not to scale and boats may have steps which are not shown.

#### 19. Complaints

- 19.1 If You wish to make a complaint to the Company regarding Your booking, You may do so by post or email within 30 days of the End Date. The Company has a procedure to handle complaints promptly. If You fail to make Your complaint within 30 days of the End Date, this may affect Your entitlement to claim compensation (if any).
- 19.2 The Company is a member of British Marine and signs up to the Quality Accredited Boatyard and Boat Grading Scheme. A copy of the the Code can be obtained upon written request to the Company. Should Your Complaint remain unresolved after following the procedure under Condition 19.1, You may raise the complaint with British Marine.

#### 20. Third Parties

A person who is not a party to the Agreement will have no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Agreement.

#### 21. Acts beyond the parties' control

- 21.1 The Company will neither be in breach of the Agreement nor liable for delay in performing, or failure to perform, any of its obligations under the Agreement if such delay or failure result from events, circumstances or causes beyond its reasonable control, including, without limitation, acts of God, flood, drought or other natural disaster; epidemic or pandemic; civil commotion or riots; any law or any action taken by a government or public authority (including without limitation failing to grant a necessary licence or consent); collapse of buildings, fire, explosion or accident; any labour or trade dispute, strikes, industrial action or lockouts; interruption or failure of utility service; limitations, restrictions or prohibitions by relevant authorities on the use of relevant waterways or boats ("Force Majeure Event").
- $\textbf{21.2} \ \text{If You are unable to take up Your booking because of UK government legislation, regulation or guidance or, You may:}$
- 21.2.1 subject always to availability, transfer Your booking to a later date, free of any administration charges. You will have to pay any difference in price if the cost of the new booking is higher or be reimbursed the difference if the cost of the new booking is lower; or
- $\textbf{21.2.2} \ \text{if the Company is required by law to provide it, obtain a refund of any amount already paid by You for the booking and cancel Your booking.}$
- 21.3 If You have to cut short Your booking because of UK government legislation, regulation or guidance, You will be entitled to a pro-rata refund of the Price (to the extent it has been paid), but any insurance premiums, booking fees or administration charges paid will not be refundable. You will have to contact the Company in order to access these options.

#### 22 Data Protection

The Company will only use Your personal information in accordance with its privacy policy. You can find the Company's privacy policy at www.black-prince.com/privacy-policy

#### 23. Law and Jurisdiction

- 23.1 The Agreement and any non-contractual obligations arising out of, or in connection with, the Agreement are governed by and shall be construed in accordance with English law.
- 23.2 Subject to Condition 24 below, You and the Company irrevocably agree that any and every dispute arising out of or in connection with the Agreement (or with any non-contractual obligations) will be subject to the exclusive jurisdiction of the English courts.
- 24. Dispute Resolution Disputes arising out of or in connection with the Agreement, when they cannot be resolved by negotiation, may, with the written agreement of the Parties, first be submitted to mediation under British Marine's Dispute Resolution Scheme. Details of the Scheme are available to current British Marine members or on request from British Marine and/or on British Marine's member website.



As a thank you to guests who choose to return to holiday with us, we offer savings of up to 10%, depending on the number of times you have cruised with us previously.

1 TIME - 4% | 2 TIMES - 6% | 3 TIMES - 8% | 4 TIMES PLUS - 10%





ONLY ONE MONEY-OFF SPECIAL OFFER PER BOOKING. ALL SPECIAL OFFERS CAN BE BOOKED ONLINE OR BY PHONE.



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